

GHG Inventory Report: Scope 1 and Scope 2

August 2023

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Reducing Greenhouse Gas Emissions

At Cognosante, we're creating a safer, healthier, more equitable nation for all. The desire to improve people's lives drives everything we do, from our corporate culture to our program delivery. The sustainability of our physical environment promotes the safety, health, and well-being of our employees, our communities, and the people we serve.

We're committed to reducing our greenhouse gas emissions and promoting sustainable practices across our business.

Our targets are:

| | Near-term Reduction | Long-term Reduction |
|----------------|---|--|
| Year | 2033 (10 years from target set date) | 2050 (27 years from target set date) |
| Type | Absolute reduction of 25% of baseline emissions | Absolute reduction 75% of baseline emissions |
| Covered | 95% Scope 1 & 2 of baseline emissions | 95% Scope 1 & 2 of baseline emissions |

SBTi aligned: No*

Scope 1 & 2 Summary

Cognosante's Scope 1 & 2 emissions for the period of April 1, 2022 to March 31, 2023 are 387.1 mtCO₂e. Scope 1 emissions are calculated to be 9.8 mtCO₂e, and Scope 2 emissions are calculated to be 377.3 mtCO₂e.

This document outlines the methodology and assumptions used in preparation for the greenhouse gas (GHG) emissions report. These are consistent with the reporting requirements of the GHG Protocol Corporate Accounting and Reporting Standard, Revised Edition (2004). Additionally, the Federal Greenhouse

Gas Accounting and Reporting Guide (2016) and the EPA Simplified GHG Emissions Calculator (SGEC) were utilized as references.

| Scope 1 | CO ₂ e | CO ₂ | CH ₄ | N ₂ O | HFC | PFC | NF ₃ | SF ₆ |
|----------------------|-------------------|-----------------|-----------------|------------------|-----|-----|-----------------|-----------------|
| Stationary Emissions | 9.8 | 9.8 | 0.0 | 0.0 | - | - | - | - |
| Mobile Emissions | - | - | - | - | - | - | - | - |
| Fugitive Emissions | - | - | - | - | - | - | - | - |
| Scope 1 Total | 9.8 | 9.8 | 0.0 | 0.0 | - | - | - | - |

| Scope 1 | CO ₂ e | CO ₂ | CH ₄ | N ₂ O | HFC | PFC | NF ₃ | SF ₆ |
|-----------------------------|-------------------|-----------------|-----------------|------------------|-----|-----|-----------------|-----------------|
| Electricity, Location-Based | 366.5 | 364.6 | 0.8 | 1.1 | - | - | - | - |
| Heating, Location-Based | 10.7 | 10.7 | 0.0 | 0.0 | - | - | - | - |
| Scope 2 Total | 377.3 | 375.3 | 0.8 | 1.1 | - | - | - | - |

| | | | | | | | | |
|-------------------------------|--------------|--------------|------------|------------|---|---|---|---|
| Scopes 1 & 2 Total | 387.1 | 385.1 | 0.9 | 1.1 | - | - | - | - |
|-------------------------------|--------------|--------------|------------|------------|---|---|---|---|

Baseline Comparison

This GHG Emissions Report shows a significant reduction nearing 30% in our company's greenhouse gas emissions compared to our baseline inventory. This reduction is largely attributed to our strategic shift towards remote-based operations and closure of office space, therefore cutting down on emissions associated with electricity and heating those offices.

Inventory Scope and Organizational Boundary

| | |
|-------------------------------|--|
| Reporting period | April 1, 2021 – March 31, 2022 |
| Consolidation Approach | Operational control |
| Description of the Cognosante | Cognosante is a US-based organization with over 1,700 employees providing health IT consulting, technology solutions, and business process outsourcing services. |
| Organizational boundary | <p>All offices occupied during the reporting period are considered part of the organizational boundary and their corresponding Scope 1 and 2 emissions are included in this report.</p> <p>No offices were excluded from this report based on size. The majority of locations are based in the Washington, D.C. metro area.</p> <p>Cognosante leased 12 locations during the reporting period with 1 location subleased to another occupant and 3 locations were exited during the year.</p> |

| | |
|----------------------|--|
| Base Year | <p>April 1, 2021 – March 31, 2022</p> <p>Cognosante is reporting its GHG emissions for the first time. The period selected is based on the most recent available period of actual energy usage.</p> <p>The majority of Cognosante office-based employees have been working remotely since 2020 that may lead to changes in the real estate portfolio size in future years.</p> |
| Recalculation policy | <p>Cognosante intends to calculate its GHG emissions annually following the guidance of the GHG Protocol Corporate Standard if there are meaningful changes to the base year inventory or material changes to the organizational boundary.</p> |

Operational Boundaries

| Emission Source | Status | Commentary on data availability and exclusions |
|--|------------|--|
| Scope 1: Direct emissions from owned/controlled operations | Calculated | Cognosante's Scope 1 emissions include stationary emissions from diesel generators. There are no mobile emissions to account for since Cognosante does not own any vehicles. Fugitive emissions were excluded following an initial screening. |
| Scope 2: Indirect emissions from the use of purchased electricity, steam, heating, and cooling | Calculated | Cognosante's Scope 2 emissions include emissions from electricity consumption and district heating and cooling. Scope 2 emissions are based on electricity and steam purchases. For locations that do not have utility bill or submeter data available, regional estimates for office space were utilized. |

General Methodology

General Formula Used to Calculate Cognosante's Emissions
Cognosante's GHG calculations follow the general formula below:

$$\left\{ \text{Activity} \times \text{Emission Factor} \times \text{Global Warming Potential} = \text{CO}_2 \text{ Equivalent Emissions} \right\}$$

Where:

- Activity is a quantitative measure of a level of activity (e.g. kWh purchased, vehicle-miles traveled, etc.) that results in GHG emissions.
- Emission factor converts the activity into GHG emissions (e.g. kg CO₂ emitted per kWh of electricity purchased, kg CH₄ emitted per mile traveled by transport mode, etc.).
- CO₂ equivalent (CO₂ e) obtained by multiplying the emissions of a given GHG by its GWP.

The general formula above is adjusted according to the type of activity and the most recent emission factors are used. The emission factors used for each category and emission source are listed below.

Global Warming Potentials Used to Calculate Cognosante’s Emissions

Global Warming Potentials Used in This Inventory

| Greenhouse Gas | GWP (100-years) | Source |
|------------------|------------------------|---|
| CO ₂ | 1 CO ₂ e | Intergovernmental Panel on Climate Change, Fifth Assessment Report (2014) |
| CH ₄ | 25 CO ₂ e | |
| N ₂ O | 298 CO ₂ e | |
| HFC-134a | 1300 CO ₂ e | High-GWP Refrigerants, California Air Resources Board |

Calculation Updates

This report includes information on energy consumption and emissions factors used to calculate emissions associated with each category. To ensure accuracy and consistency, we have reviewed the values used for previous reporting periods and identified which ones we have updated since then. All changes are listed below:

- *Average Natural Gas Use intensity for Commercial Buildings across US Regions*
- *Average Fuel Oil Consumption for Commercial Buildings across US Regions*
- *Average Electricity Intensity for Commercial Buildings across US Regions*
- *Average Steam Intensity for Commercial Buildings across US Regions*
- *Average Electricity Intensity for Residential Buildings US Regions*
- *Emission Factors for District Heat (Steam)*
- *Emission Factors for Transport Modes*

Scope 1 Methodology

Scope 1 includes direct GHG emissions from office operations leased by Cognosante. Only stationary emissions from space heating and cooling are considered. There are no mobile emissions as Cognosante does not own a vehicle fleet. Fugitive emissions would have made up less than 1% of scope 1 & 2 combined and were therefore ruled out of this report in accordance with the GHG Protocol screening method and its definitions of materiality and significance.

Approach For Stationary Emissions From Diesel Generators

| Methodology | Description |
|---------------|--|
| Activity data | <p>Activity data consists of gallons of diesel fuel combusted.</p> <p>Cognosante utilizes five generators used during electricity outages. Two generators are owned by Cognosante. Records of fuel purchases are used to estimate fuel consumed. In cases for which no records exist and/or building managers have not provided activity data, estimates were based on the U.S. Energy Information Administration’s (EIA) 2012 Commercial Buildings Energy Consumption Survey (CBECS).</p> |
| Methodology | <p>Calculated emissions from fuel combusted by diesel generators follow the general formula. Activity data is multiplied by an emission factor and GHG GWP.</p> <p><u>Estimations</u></p> <p>Where actual data is not available, annual fuel consumption was estimated by multiplying the fuel expenditure intensity benchmark for office buildings found by Cognosante’s square-footage occupancy across its office portfolio.</p> |
| Limitations | <p>The CBECS is conducted periodically by the EIA. The most recent consumption and expenditure data available is from their 2018 CBECS.</p> <p>Estimations are not as accurate as submetering Cognosante’s operations would be. However, submetering would not account for common space energy use in commercial buildings with multiple tenants. Our Scope 1 calculations include Cognosante’s common areas share based on a pro-rata basis. These should not be accounted for in Scope 3, category 8 on upstream leased assets to avoid double counting.</p> <p>.</p> <p>Actual fuel purchases (e.g. 400 gallons of diesel purchased for our 34,746 sf leased in McAllen, TX) were used to compare against benchmark</p> |

calculations and found to be close to the information made available by the EIA.

Emission Factors For Diesel Generators

| Greenhouse Gas | Emission Factor | Units | Source |
|------------------|-----------------|-------------------------|---|
| CO ₂ | 10.21000 | kg CO ₂ /gal | EPA Greenhouse Gas Inventory Guidance: Direct Emissions from Stationary Combustion Sources (2020) |
| CH ₄ | 0.41000 | g CH ₄ /gal | |
| N ₂ O | 0.08000 | g N ₂ O/gal | |

Average Fuel Oil Consumption for US Regions

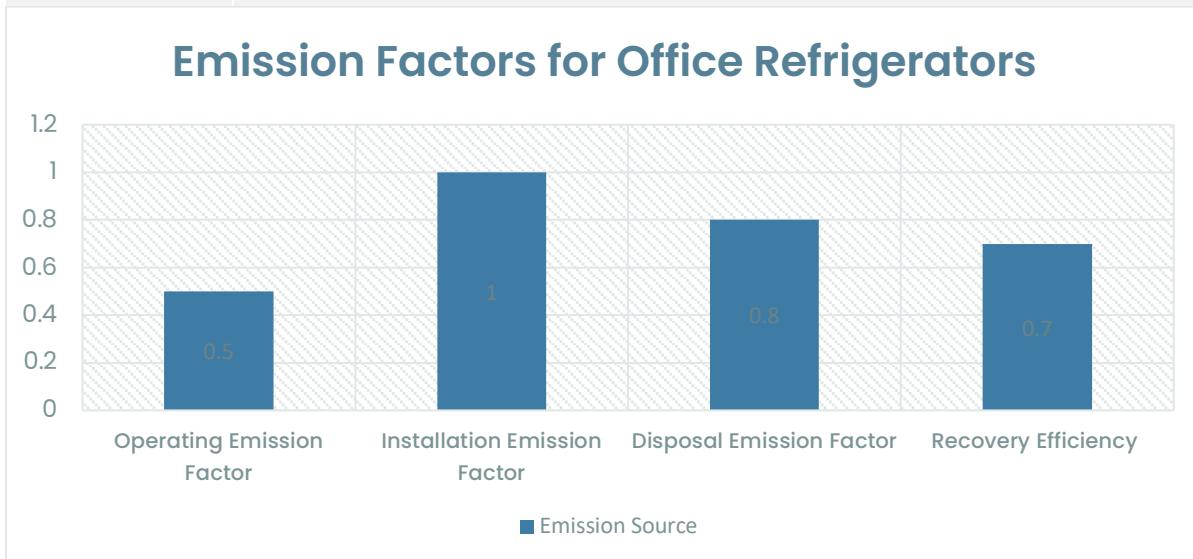
| Location | Building Type | Expenditure intensity (gal / sf) | Source |
|---------------|---------------|----------------------------------|--|
| United States | Office | 0.02 | CBECs (2018) Table C34. Fuel oil consumption and expenditure intensities, 2018 |

Fugitive emissions would have made up less than 1% of scope 1 & 2 combined and were therefore excluded in accordance to the GHG Protocol screening method and its definitions of materiality and significance. The table below shows the approach used to screen the fugitive emissions from Cognosante's cooling units.

Approach for Office Refrigerators

| Methodology | Description |
|---------------|--|
| Activity data | Fugitive emissions from Cognosante's refrigerators. |
| Method | <p>Annual emissions from refrigerants don't follow the general formula outlined at the beginning of this report but ARE Instead calculated using the formula from the Climate Registry's General Reporting Protocol (GRP) v 1.1 (2008) below:</p> $\text{Total Annual Emissions (mt)} = \frac{(\text{C}_N \times k) + (\text{C} \times w \times T) + [\text{C}_D \times y \times (1 - z)] (\text{kg})}{1,000 (\text{kg mt})}$ <p> C_N = Quantity of refrigerant charged into the new equipment* C = Total full charge (capacity) of the equipment T = Time in years equipment was in use (e.g., 0.5 if used only during half the year and then disposed OF) C_D = Total full charge (capacity) of equipment being disposed of k = Installation emission factor w = Operating emission factor </p> |

| | |
|--------------------|---|
| <p>Limitations</p> | <p>y = Refrigerant remaining at the disposal z = Recovery efficiency</p> <p>Our calculations assume an average lifetime of 12 years for every refrigerator, as suggested by the U.S. Department of Energy. The emission factors for office refrigerators are found in the table below. Installation and disposal emissions are distributed across this 12 years of operations.</p> <p>Fugitive emissions from fridges are apportioned based on the percentage of time leases were active during the reporting period</p> <p>Specific refrigeration data is unavailable for offices. Our screening method assumes a model similar to GE® ENERGY STAR® 27.0 Cu. Ft. Refrigerator (Models GNE27JYMFS) for each of Cognosante’s offices. This model has a 4.48 oz. capacity charge of its HFC-134a refrigerant.</p> |
|--------------------|---|



Source: *The Climate Registry (2016)*

Scope 2 Methodology

Scope 2 includes indirect GHG emissions from the generation of acquired and consumed electricity, steam, heat, or cooling within the organizational boundaries established for this report. Cognosante’s Scope 2 emissions include electricity purchases and steam purchases. Scope 2 guidance requires dual reporting, following emission factor hierarchies.

Location-based Method

The location-based method calculates emissions based on electricity consumption at the location where the energy is used, taking into account the fuel mix used to generate electricity within the locations and periods in which Cognosante operates. Cognosante uses local grid average emission factors to report location-based emissions for all offices included in the inventory scope.

Approach for Electricity Purchased

| Methodology | Description |
|---------------|---|
| Activity data | <p>Activity data consists of electricity consumption in megawatt hours (MWh).</p> <p>Cognosante maintains records of electricity bills for its leased and sub-leased offices. In cases for which no records exist and/or building managers have not provided activity data, estimates were based on the U.S. Energy Information Administration's (EIA) 2018 Commercial Buildings Energy Consumption Survey (CBECS).</p> |
| Method | <p>Calculated emissions from electricity consumption use follow the general formula. Activity data is multiplied by an emission factor and GHG GWP. The location-based emissions factors particular to electricity usage based on each office's corresponding regional grid are included in the table below.</p> <p><u>Estimations</u></p> <p>Where actual data is not available, annual electricity expenditure was estimated by multiplying a regional electricity consumption intensity benchmark factor by Cognosante's square-footage occupancy across its office portfolio.</p> |
| Limitations | <p>The CBECS is conducted periodically by the EIA. The most recent consumption and expenditure data available is from their 2018 CBECS.</p> <p>Estimations are not as accurate as submetering Cognosante's own operations would be. However, submetering would not account for common space energy use in commercial buildings with multiple tenants. Our Scope 1 calculations include Cognosante's common areas share based on a pro-rata basis. These should not be accounted for in Scope 3, category 8 on upstream leased assets to avoid double counting.</p> <p>A comparison of Cognosante's actual electricity purchases to EIA's consumption intensity factors further confirmed our estimation method.</p> |

Electricity Emission Factors for Location-based Method

| eGrid Region | Emission Factor | | | | |
|-------------------------------|-----------------------------|-----------------------------|------------------------------|-----------------|--------------------------------|
| | CO ₂ (lb/MWh) | CH ₄ (lb/MWh) | N ₂ O (lb/MWh) | Grid Gross Loss | Source |
| ERCT (ERCOT All) | 868.600 | 0.057 | 0.008 | 5.20% | Egrid2019, February 2021 |
| FRCC (FRCC All) | 861.000 | 0.055 | 0.007 | 5.30% | |
| MROW (MRO West) | 1,098.400 | 0.119 | 0.017 | 5.30% | |
| RFCE (RFC East) | 695.000 | 0.053 | 0.007 | 5.30% | |
| RFCW (RFC West) | 1,067.700 | 0.099 | 0.014 | 5.30% | |
| SRTV (SERC Tennessee Valley) | 949.700 | 0.087 | 0.013 | 5.30% | |
| SRVC (SERC Virginia/Carolina) | 675.400 | 0.058 | 0.008 | 5.30% | |

Average Energy Intensity for US Regions

| Location | Building Type | Expenditure intensity kWh / sf) | Source |
|--------------------|---------------|------------------------------------|--|
| United States | Office | 13.60 | CBECS (2018) Table C14. Electricity consumption and expenditure intensities, 2018 CBECS (2018) Table C17-C19. Electricity consumption and conditional energy intensity by Census division, 2018 |
| Mid-Atlantic | Office | 14.10 | |
| West South Central | Office | 13.70 | |
| Mountains | Office | 12.20 | |
| East South Central | Office | 18.40 | |

Location-based Approach for District Heat

| Methodology | Description |
|---------------|---|
| Activity data | <p>Activity data consists of district heat purchased (mmBtus).</p> <p>Cognosante does not maintain records of district heat purchases for its leased and sub-leased offices. In cases for which no records exist and/or building managers have not provided activity data, estimates were based on the U.S. Energy Information Administration's (EIA) 2018 Commercial Buildings Energy Consumption Survey (CBECS).</p> |
| Method | <p>Calculated emissions from district heat use follow the general formula. Activity data is multiplied by an emission factor and GHG GWP. The location-based emissions factors particular to district heat, assuming natural gas was combusted at the source are included in table below.</p> <p><u>Estimations</u></p> <p>Where actual data is not available, annual district heat consumption was estimated by multiplying a regional district heat consumption intensity</p> |

| | |
|-------------|---|
| Limitations | <p>benchmark factor by Cognosante’s square-footage occupancy across its office portfolio.</p> <p>The CB ECS is conducted periodically by the EIA. The most recent consumption and expenditure data available is from their 2018 CB ECS.</p> <p>Estimations are not as accurate as submetering Cognosante’s own operations would be. However, submetering would not account for common space energy use in commercial buildings with multiple tenants. Our Scope 1 calculations include Cognosante’s common areas share based on a pro-rata basis. These should not be accounted for in Scope 3, category 8 on upstream leased assets to avoid double counting.</p> <p>A comparison of Cognosante’s actual electricity purchases to EIA’s consumption intensity factors further confirmed our estimation method.</p> |
|-------------|---|

District Heat Emission Factors for Location-based Method

| Emission Factor | | | | |
|----------------------|--------------------------|--------------------------|---------------------------|--|
| District Heat Source | CO ₂ (lb/MWh) | CH ₄ (lb/MWh) | N ₂ O (lb/MWh) | Source |
| Natural Gas* | 66.33 | 1.25 | 0.125 | EPA, "Emission Factors for Greenhouse Gas Inventories," Table 7 Steam and Heat, September, 15 2021 (https://www.epa.gov/sites/default/files/2021-04/documents/emission-factors_apr2021.pdf). |

* These factors assume natural gas fuel is used to generate steam or heat at 80 percent thermal efficiency.

Average Steam Intensity for US Regions

| Location | Building Type | Intensity (kWh / sf) | Source |
|--------------------|---------------|----------------------|---|
| United States | All buildings | 45,200 | CBECs (2018) Table C37. District heat consumption and expenditure intensities, 2018 |
| United States | Office | 30,700 | |
| Mid-Atlantic | All Buildings | 47,000 | |
| West South Central | All Buildings | 52,300 | |
| Mountains | All Buildings | 29,100 | |
| East South Central | All Buildings | 21,000 | |

Market-based Method

Our methodology does not include a market-based method based on contractual emissions and defaults to the location-based method as Cognosante does not have direct agreements with its energy suppliers.